Perth Care for Kids

Lead Agency for Perth-Middlesex Early Years Programs

Feed Back Process

At Perth Care For Kids we endeavour to offer accessible services to persons with disabilities. Clientele who wish to provide feedback on the way that Perth Care For Kids provides accessible services to people with disabilities can do so:
verbally – to the Executive Director: contact or visit the Mitchell office listed below,
by filling out the Feed Back Information below and send Attention: Executive Director by email –**oeycperthmiddlesex@pcfk.on.ca**, or mailing it to an office listed below.
All feedback will be directed to the Executive Director. Complaints will be addressed according to Perth Care For Kids regular complaint management protocols.

Feed Back Information: Please tell us:

Date/Time/Location of Visit: _____

_____

Name of Program you visited: _____

_____

Was service provided to you in an accessible manner?
YES ☐ NO ☐ SOMEWHAT ☐

Did we respond to your service needs?
YES ☐ NO ☐ SOMEWHAT ☐

If you answered NO or SOMEWHAT above – please explain: _____

_____

_____

Tell us what you liked about our service? _____

_____

What improvement would you like to suggest? _____

_____

If you would like us to contact you please provide your information below:

Name: _____ Telephone: _____

Mailing Address: _____

Email Address: _____

Preferred method of contact: Mail ☐ Email ☐ Telephone ☐

Getting the best possible start.

MITCHELL
RR# 5
Mitchell, ON
N0K 1N0
519-348-8618

STRATFORD
35 Waterloo Street N.
Stratford, ON
N5A 5H6
519-273-9082

LISTOWEL
791 Main Street W.
Listowel, ON
N4W 1B4
519-291-6626

ILDERTON
40 Heritage Drive
Ilderton, ON
N0M 2A0
519-666-3227